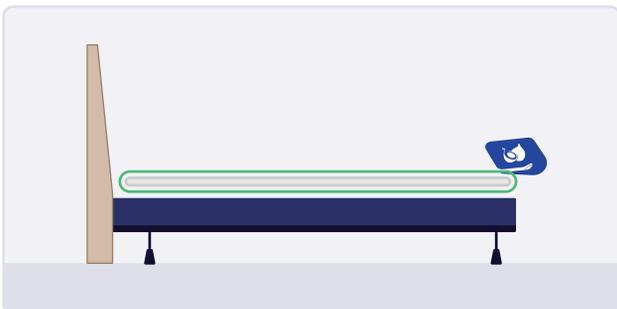
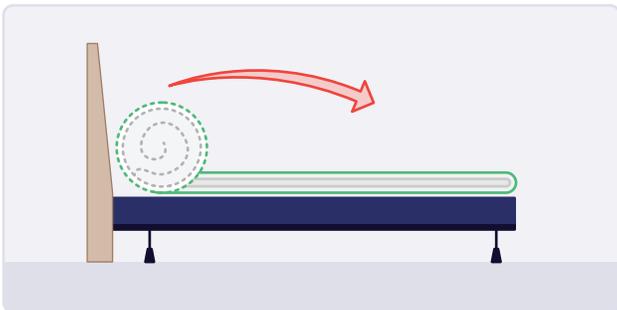
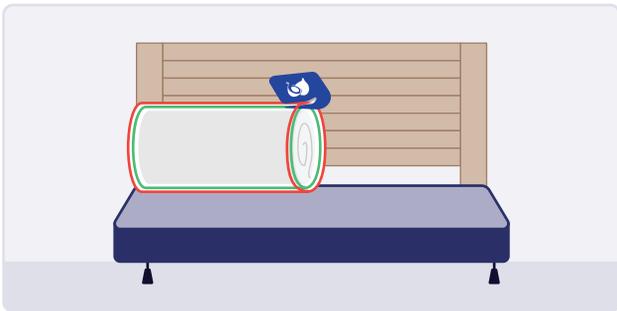
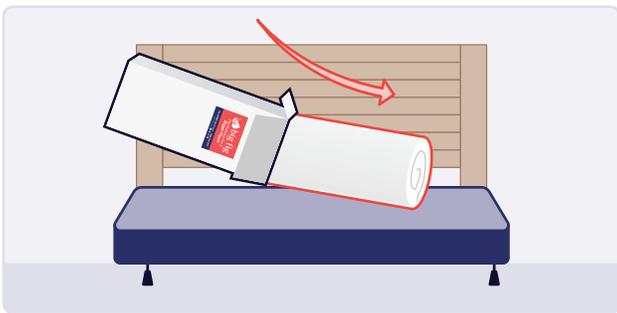
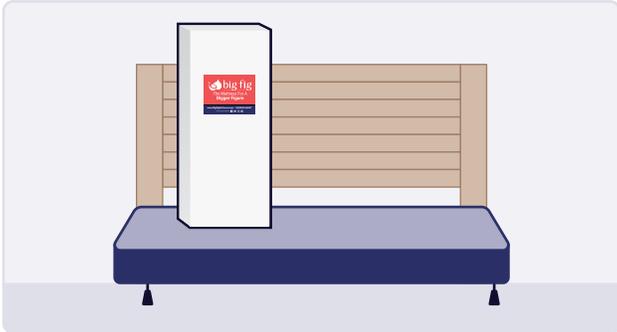


Big Fig Mattress

! Open the shipping box within **ONE WEEK** of receiving your mattress



Unboxing Instructions

Step 1

Assemble your **Big Fig Foundation FIRST**

See the additional flyer for Foundation assembly instructions

Step 2

Move the box to where your new mattress will go

Because we use high quality materials, you may be surprised by how heavy the box is. When moving it, we suggest that two people do the work.

Position the box where your mattress will end up – either on the foundation, your bed frame, or the floor.

NOTE: Unboxing and assembly requires **2 people**.

Step 3

Slide the mattress out of the box

Lay the box on its side and lift it from the bottom to help the mattress slide out.

Your mattress will be sealed inside within two layers of plastic, folded in half, and then rolled up.

NOTE: Unboxing and assembly requires **2 people**.

Step 4

Cut the **OUTER LAYER** of plastic only with the provided blue cutting tool

Remove it from the mattress. The mattress will still be sealed within a second layer of plastic. **DO NOT** cut both layers of plastic yet, or the mattress will begin to expand while rolled. Using the provided tool will protect your mattress surface from cuts.

Step 5

Unroll and unfold the mattress

Position the mattress to the side of the bed and unroll it completely. Unfold the mattress. It should now be positioned squarely over your foundation or bed frame.

Step 6

CAREFULLY cut the remaining clear layer of plastic and remove it from the mattress

Again, use the provided tool to cut through the plastic and protect the mattress surface. The mattress will quickly fill to full size. **WAIT 30 MINUTES** before you lay on your new mattress. Within a few hours, your mattress will be fully expanded.

Need Help? Give Us a Call: **1.888.344.6547** Or Email Us: **sleepwell@bigfigmattress.com**



20 Year
Warranty



120 Night Trial



ThermoGel
Cooling Technology



Made In
America

Frequently Asked Questions

How long should I wait to use my mattress after unboxing?

While the mattress will raise to full size quickly, wait 30 minutes before you lay on it. Within a few hours, your mattress will be fully expanded.

What can I put my Big Fig Mattress on?

We recommend you place your mattress on the Big Fig Foundation. If you have not purchased the foundation, it will fit on almost any bed frame, foundation or box spring. Please make sure it will properly support the weight of the mattress, foundation and sleeper(s) on top. Make sure your bed is built to support at least 1,310 lbs. (the weight of a Big Fig Sleep System + 2 sleepers weighing a total of 1,100 lbs.). If you have any questions about your current bed frame, foundation or box spring, get in touch with us.

Will it take time to adjust to my new mattress?

In short, yes. The support provided in the Big Fig Mattress is unseen in other mattresses. If you have previously been sleeping in an older, sagging, or soft mattress, your body will need time to adjust to a different level of support. We offer a 120 night sleep trial. We do ask that you sleep on the mattress for at least 2 weeks before making a decision.

Do I need to flip or rotate it?

The resilient materials used in your mattress are designed to conform to your body's individual contours. This is not a manufacturing defect. Turning your mattress will help equalize these impressions which form naturally on the mattress surface over time.

How do I clean it?

To prevent damage, using an appropriate mattress protector is your best approach to keeping your mattress clean and stain free. If an area on the surface needs cleaned, use a spray upholstery cleaner and soft cloth to spot clean. First, test any cleaner in an inconspicuous place, in case it stains the fabric. You can also vacuum your mattress surface with a soft brush or plastic attachment. Do not soak the Big Fig Mattress in water.

What does the warranty cover?

The warranty covers any and all manufacturing defects in your Big Fig mattress or foundation that may occur during the 20 year warranty period. This includes an industry-leading body impression protection that covers impressions of 1" or greater. Review the full terms of our warranty at www.bigfigmattress.com/warranty

Need Help?

Our Hours

Monday - Friday
8:00 AM - 4:30 PM EST

Give Us A Call

1.888.344.6547

Email Us

sleepwell@bigfigmattress.com